

## **The Accident**

### **First things first...**

- Obtain insurance/vehicle/driver information
- Contact the insurance carrier
- Drop in for an estimate or call for tow

## **Your Estimate**

- Prepare initial damage estimate
- Arrange rental if needed
- Receive Insurance Co. Approval
- Authorize repairs
- Order parts

## **Vehicle Disassembly**

- Disassemble vehicle to identify "hidden" damage
- Submit Supplement to insurance for approval
- Order additional parts (if needed)
- Advise on estimated completion date (ECD)

## **Vehicle Repair**

- Frame, body and mechanical repairs

## **Vehicle Paint**

- Primer, sand and prep for paint
- Clean and mask
- Refinish as equipped:
  - Single stage
  - Base coat & Clear coat
  - Three stage (i.e.: pearl colors)

## **Vehicle Reassembly**

- Reassemble vehicle
- Alignment and test drive (if applicable)
- Inspect and send to detail

## **Delivery**

- Return rental and pick up your vehicle

## **Warranty**

- Limited Lifetime Warranty